



How to Report Fraud, Waste or Abuse

If you suspect someone of fraud, waste, or abuse, please help us keep costs down by contacting us immediately.

You do **NOT** have to give your name. You may remain anonymous.

Information we'll ask you for:

- The name of the McLaren Health Plan member or doctor, hospital or other health care provider involved;
- The date that the service or incident took place;
- A short description of your concerns or of the acts that you suspect involved fraud, waste or abuse.

You can give us your name and telephone number and request that your name **NOT** be used.

Your name will be left out of the report. However, if you provide your name, we will be able to call you and ask any questions we may have.

How to Notify McLaren Health Plan of Suspected Fraud, Waste or Abuse

- Call the 24-hour Compliance Hotline 866-866-2135; or
- Call Customer Service 888-327-0671, (TTY: 711); or
- Fax to 810-733-5788; or
- Download and print the Fraud Complaint Form from McLarenHealthPlan.org, then complete the form and mail or email a copy to the following:
 - Mail to: McLaren Health Plan - Compliance Department
G-3245 Beecher Rd.
Flint, MI 48532
 - Email to: mhpcompliance@mclaren.org

How to Notify the State of Michigan Medicaid Program

If you suspect a **PROVIDER** of committing fraud, waste, or abuse, you may also contact the State of

P.O. Box 1511 Flint, Michigan 48501
G-3245 Beecher Road Flint, Michigan 48532
Tel (888) 327-0671 Fax (877) 502-1567
McLarenHealthPlan.org



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Michigan directly. You do not have to give your name. You may remain anonymous. Ways to report an incident to the State of Michigan include the following:

- Phone: 855-MI-Fraud (855-643-7283)
- Online: www.michigan.gov/fraud
- Email: mdhhs.oig@michigan.gov
- Write: Office of Inspector General
P.O. Box 30062
Lansing, MI 48909

If you suspect a **MEMBER** has committed fraud, waste, or abuse you may also contact the State of Michigan directly. You do not have to give your name. You may remain anonymous. To report an incident:

- Fill out a fraud referral form at <https://mdhhs.michigan.gov/Fraud>;
- Call the MDHHS office in the county where you think the fraud, waste or abuse took place; or
- Call the MDHHS office in the county where the member lives.

How to Notify Medicare

If you suspect someone of committing Medicare fraud or abuse, you may also contact the Office of the Inspector General directly. You do not have to give your name. You may remain anonymous. Ways to report an incident include:

- Call: 800-447-8477;
- Fax: 800-223-8164;
- TTY: 800-377-4950;
- Online: www.oig.hhs.gov/fraud/report-fraud; or
- Write: U.S. Department of Health and Human Services
Office of Inspector General
Attn: OIG HOTLINE OPERATIONS
P. O. Box 23489
Washington, D.C. 20026